



Dear guests

We would like to sincerely thank you for deciding to spend your vacation at the property Residence ANA in the village Boginja vas.

Welcome at our property and we wish you a lovely holiday in a safe and peaceful environment.

We are available for you at any time at the following numbers:

- 00386 41 630 479 Marko Pezdirc – metulj.marko@gmail.com
- 00386 40 580 354 Janez Pezdirc – pezdirc.bv@gmail.com

WIFI access code: 359078C21E

Residence ANA is located at Boginja vas 9, 8332 Gradac.

Important telephone numbers in case of need for medical assistance, firefighters or police:

- firefighters: 112,
- police: 113,
- doctor – health centre Zdravstveni dom Metlika, distance 6 km: 07 369 14 100.

If you need any other help, please call us to help you.

Upon the arrival at the property, we showed you the apartment, pool, sauna and the surroundings, and informed you about the safe use of equipment. The use of bicycles, sauna, swimming pool and playground facilities is at your own risk.

Residence ANA pays special attention to environmental protection, responsible use of energy and water, and waste management. We are committed to the latter also as we are in the process of obtaining the sustainable tourism label Travelife, which operates under the auspices of ABTA, the leading association of travel agents and tour operators. We are aware that the only way to succeed is if we cooperate and follow the rules for maintaining a clean environment.

We have already introduced biodegradable cleaners into our daily lives, which have acquired the EU Ecolabel.

Dear guests, please cooperate and carefully handle with:

1. Water

Water is a valuable liquid that is not available in unlimited quantities. Climate changes, as a result of increasing environmental pollution, are leading to dry periods, which is already evident in the lowering of the level of groundwater, from which we draw water for everyday needs.

With careful and responsible handling with water in the bathroom and kitchen, we can use less water. When rinsing hands and body, and brushing teeth, turn off the tap, especially warm. Wash fruits and vegetables in a bowl and use that water to water the flowers.

2. Electricity

We can no longer live without electricity and electrical machines, nor can we live without lights. As we strive to offer you the best possible conditions for spending your vacation, we have replaced ordinary lamps with energy-saving LED lamps and sensors. When purchasing new household appliances, we take into account energy efficiency; we buy appliances of the energy class A+++.

We are also thinking about constructing our own solar power plant.

3. Waste

There is more and more waste in the household, everything we bring from the store is stored in packaging, often appropriate for single use only. Unfortunately, we cannot escape this; however, we can diminish the problem with a responsible attitude towards waste. Responsible waste management means waste separation and that can help us achieve the set goals, such as:

- reduction of total waste,
- reduction of greenhouse gas and leachate emissions,
- reuse or recycling.

To separate waste, we have four containers in the kitchen, namely for:

- plastic,
- paper,
- residual household waste and
- organic waste.

Kitchen utensils are to be emptied into marked containers at the entrance to the parking area, and organic waste is disposed of in compost.

Our policies to:

- environmental protection,
- respect for employees' rights, human rights and child rights,
- cooperation with the local community,
- quality assurance,
- ensuring health and safety and
- procurement

can be found on www.Residenceana.com.

Warning:

1. It is not allowed to bring and dispose of flammable and dangerous substances in the apartment.
2. It is not allowed to place tampons and cotton buds, sanitary pads, paper towels and diapers, medicines and varnishes, acetone and other similar substances into the toilet.



3. It is not allowed to play loud music after 10 pm as it will disturb the villagers.
4. Smoking is not allowed in the apartments.

Boginja vas, June 2020